



Knowledge Mining Academy (Pty) Ltd.

Learning Solutions Portfolio

*Building Capability. **Creating Impact.** Transforming Workplaces.*



Our Solutions

Developing Future-Ready Workforces
Learnerships, Internships, Skills Programmes

Compliance Support
Employment Equity, SDF and B-BBEE



Knowledge Mining Academy (Pty) Ltd.

QCTO Qualifications and Learnerships

Employment Equity, B-BBEE and SDF Consultation

Skills Development ROI Consultation

Table of Contents

About Knowledge Mining Academy	3
The Knowledge MINING™ Learning Methodology	4
How We Support Your Success	5
Our Learnerships & QCTO Occupational Qualifications	6 - 7
Our Category C Internships	8
Our Strategic Business Programmes	9 - 17
The Five Lens Enneagram	18 - 19
CompTIA Certification Training	20
Client Experiences and Success Stories: Client Testimonials	21
Learner Experiences and Success Stories: Learner Testimonials	22
Contact Details	23



Knowledge Mining Academy (Pty) Ltd.

QCTO Qualifications and Learnerships

Employment Equity, B-BBEE and SDF Consultation

Skills Development ROI Consultation

About Knowledge Mining Academy

Accredited Learning. Workforce Development. Business Transformation.

Knowledge Mining Academy is a QCTO-accredited training provider and strategic workforce development partner helping organisations build capable people, strengthen workplace performance and achieve meaningful transformation.

Established in 2018, we deliver accredited learning alongside Skills Development Facilitation, Employment Equity and B-BBEE advisory services, enabling organisations to connect learning, compliance and transformation within a broader workforce development strategy.

At the heart of our approach is the proprietary Knowledge MINING™ Learning Methodology – designed to ensure learning is meaningful, intentional, needs-based, integrated and navigated, with growth as the outcome. This holistic approach helps organisations maximise the value of their investment in people while supporting long-term organisational success.

Our Commitment is Clear: To unlock potential, empower futures and build workforce capability that creates lasting value for both people and organisations.

Why Organisations Choose Knowledge Mining Academy



Accredited Learning with Business Purpose

QCTO-accredited learning designed to develop competent, confident and work-ready professionals.



Our Knowledge MINING™ Methodology

Meaningful, practical learning designed for workplace application.



Solutions Designed Around Your Organisation

Programmes contextualised to your business objectives, workforce needs and operational environment.



Integrated Expertise

Learning, Skills Development, Employment Equity and B-BBEE can be aligned within one workforce strategy.



Partnership from Start to Finish

From planning and implementation to learner support and evaluation.



Measurable Impact

Learning designed to strengthen capability, performance, talent pipelines and long-term organisational success.



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The Knowledge MINING™ Learning Methodology

Our proprietary Knowledge MINING™ Learning Methodology combines proven adult learning principles, contextualised programme design, workplace-integrated learning and structured learner support. The result is competent, confident and work-ready professionals who deliver measurable, lasting value to their organisations.



The Knowledge MINING™ Principles

- 
Meaningful:
 Learning responds to real workplace challenges, creating clear purpose and practical value.
- 
Intentional:
 Learning is purposefully designed to build competence and deliver measurable impact.
- 
Needs-Based
 Learning is aligned to workplace needs and priorities to deliver practical impact.
- 
Integrated
 Learning integrates theory, practice and workplace experience to build capability and improve performance.
- 
Navigated
 Structured guidance turns learning into confident workplace capability.
- 
Growth:
 Where unlocked potential becomes empowered futures — for people and organisations.



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How We Support Your Success

Strategic Planning & Business Consultation

- Understanding your business objectives, workforce challenges and organisational priorities.
- Identifying the appropriate learning intervention to achieve measurable business outcomes.
- Aligning Skills Development planning with organisational strategy and workforce priorities.
- Defining measurable outcomes and success indicators.
- Supporting Skills Development expenditure planning and budget optimisation.
- Strengthening workforce planning, succession planning and future talent pipelines.

Programme Design & Preparation

- Designing the programme around the identified business, workforce and performance needs.
- Structuring the content, delivery approach and learning journey to suit the operational environment.
- Developing relevant workplace examples, activities and supporting resources.
- Preparing the implementation plan, timelines and programme logistics.
- Managing delegate communication and programme administration.



Programme Delivery & Learner Support

- Facilitating learning through subject matter specialists.
- Using practical activities, workplace examples and applied learning to reinforce understanding.
- Providing ongoing learner guidance and support throughout the programme.
- Monitoring progress and engagement.
- Addressing learning challenges early to support successful completion.
- Encouraging the practical application of new knowledge and skills in the workplace.

Certification & Value Evaluation

- Evaluating programme outcomes against the objectives identified during the planning phase.
- Measuring learner progress and successful completion.
- Issuing Certificates of Completion to successful delegates.
- Gathering feedback from learners and relevant stakeholders.
- Reviewing the practical impact of the programme on workplace capability and performance.
- Identifying further development initiatives.



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Our Learnerships & QCTO Occupational Qualifications

Knowledge Mining Academy designs and implements learnerships based on QCTO-accredited occupational qualifications, as well as standalone QCTO-accredited occupational qualifications, that develop practical workplace competence while supporting organisational growth, compliance and transformation objectives.

Unlike traditional training programmes, QCTO occupational qualifications combine structured theoretical learning, practical skills development and authentic workplace experience. This integrated approach enables learners to develop the knowledge, practical capability and workplace confidence required to perform effectively within their occupational role.

Every programme is delivered using our proprietary Knowledge MINING™ Learning Methodology, ensuring that learning is meaningful, contextualised and directly aligned with the operational environment in which learners are expected to apply their skills. Whether developing new talent, upskilling existing employees or creating employment opportunities for unemployed learners, our learnership programmes deliver measurable value for both organisations and learners.

The Value to your Business from Our Learnerships



Workforce Capability

Develop competent, work-ready employees through structured learning, practical workplace experience and our contextualised, workplace-integrated approach.



Skills Development & B-BBEE

Strengthen Skills Development performance while creating meaningful development and employment opportunities through programmes aligned to both compliance and business needs.



Employment Equity & Transformation

Build stronger talent pipelines, create opportunities for designated groups and support long-term workforce transformation through purposeful skills development.



SARS Tax Incentives

Qualifying learnerships may enable valuable Section 12H tax allowances, helping improve the return on Skills Development investment. *Subject to prevailing legislative requirements.*



SETA Grant Opportunities

Where applicable, we help clients align learnership implementation with available SETA discretionary funding opportunities.



Sustainable Business Growth

By linking learning to organisational strategy, workforce planning and succession needs, our learnerships build capability that extends beyond certification.



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Our Learnerships & QCTO Qualifications Portfolio

Occupational Certificates	ID or OFO Code	Credits	Learnership Duration
OC: Office Administrator	102161	445	18 or 24 Months
OC: Project Manager	101869	240	18 or 24 Months
OC: Marketing Coordinator	118706	175	12 Months
OC: Artificial Intelligence Software Developer	118792	209	18 or 24 Months
OC: Computer Technician	101408	282	18 or 24 Months
OC: Data Science Practitioner	118708	185	12 or 18 Months
OC: Cloud Administrator	118699	149	12 Months
OC: Internet-of-Things Developer	119262	141	12 Months
HOC: Information and Communication Technology: Business Development Consultant	120749	120	12 Months
OC: Supply Chain Practitioner	110942	180	12 or 18 Months
OC: Training and Development Practitioner	101321	190	12 or 18 Months
Occupational Skills Programmes	ID or OFO Code	Credits	Duration Facilitated
Learning and Development Facilitator	SP-220319	36	3 Days
Assessment Practitioner	SP-220320	20	3 Days
Skills Development Facilitation Practitioner	SP-220321	40	3 Days

Please Note:

- Training durations are based on a blended learning model. RPL options are available for selected Occupational Qualifications, subject to applicable assessment requirements.
- Qualification availability is subject to current QCTO/SAQA registration and accreditation status.



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Our Category C Internships

Structured Workplace Experience. Purposeful Talent Development. Business Value.

Knowledge Mining Academy designs and manages structured internship programmes that combine workplace experience, targeted learning and talent development with your organisation's operational and transformation objectives.

Each internship is customised around the client's identified skills needs and may incorporate relevant accredited Skills Programmes, non-credit-bearing short courses, or a tailored combination of both.

The Value to Your Business from Our Internships

Build Your Future Talent Pipeline

Develop emerging talent through meaningful workplace experience aligned to real roles, responsibilities and future workforce needs.

Targeted Recruitment

We can support the full recruitment process, from candidate profiling and sourcing to screening and selection, helping you identify talent suited to your organisation.

Role-Aligned Skills Development

We build a focused learning component around the intern's role using relevant accredited skills programmes, strategic short courses or a combination of both.

Programme & Compliance Support

From contracting and programme planning to progress monitoring and recordkeeping, we support structured implementation and B-BBEE verification readiness.

From Internship to Talent Pipeline

Internships provide an opportunity to assess, develop and prepare emerging talent for potential future employment and absorption.

B-BBEE Skills Development Integration

Our internship programmes can be structured to support key objectives within the Skills Development element, including:

- Skills Development Expenditure – Structured investment in employee and learner development.
- Headcount & Demographic Objectives – Meaningful learning opportunities aligned with applicable demographic targets.
- Absorption – Building a pipeline of workplace-ready talent with the potential for permanent employment.
- Verification Readiness – Structured programme records and supporting evidence to assist with B-BBEE verification. **B-BBEE recognition remains subject to the applicable Codes and verification requirements.**



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Our Strategic Business Programmes

Responsive Learning. Relevant Skills. Immediate Workplace Impact.

In addition to our accredited qualifications, learnerships, internships and accredited skills programmes, Knowledge Mining Academy offers a portfolio of strategically designed programmes that respond to immediate organisational, workforce and performance needs.

These programmes are developed to address real workplace challenges and emerging capability requirements. We identify the underlying performance or capability need first, then design the learning intervention around the business outcome you want to achieve.

The Value to Your Business from Our Strategic Business Programmes



Responsive to Business Needs

Address immediate capability gaps without the extended timeframes and assessment processes of formal qualifications.



Built Around Your Organisation

Programmes can be developed around your industry, organisational culture, workforce profile and strategic priorities.



Immediately Applicable Learning

Participants gain practical tools, knowledge and skills that can be applied directly in their roles and workplace.



Flexible Learning Solutions

Delivered as focused workshops, facilitated sessions, blended programmes or structured development journeys to suit your requirements.



Current & Relevant Content

Programmes respond to evolving workplace needs across leadership, technology, compliance, customer expectations and organisational performance.



Expert-Led Development

Facilitators, coaches and subject matter specialists are selected according to the programme, client environment and target audience.



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Innovation, AI & Future Skills Programmes

Build the capabilities required to innovate, solve complex problems and work confidently with emerging technologies shaping the future of business.

Innovation, Design Thinking & Future Skills

Innovation Igniters:

Creative Thinking and Continuous Improvement in Modern Organisations

Design Thinking for Innovation:

Turning Business Challenges into Human-Centred Solutions

Analytical Thinking & Problem Solving:

Building Structured Thinking and Smarter Decision-Making

4IR & Future Skills:

Preparing for the Technologies and Capabilities Shaping the Future of Work

Leading Digital & Organisational Transformation:

Driving Change, Innovation and Business Agility

Innovation & Business Agility:

Building Adaptability, Experimentation and a Continuous Improvement Mindset

Artificial Intelligence & Data Intelligence

Artificial Intelligence:

Building Practical Knowledge of Intelligent Systems and AI Applications

Machine Learning:

Understanding How Data Enables Predictive and Intelligent Systems

Deep Learning:

Exploring Advanced AI Models and Intelligent Technologies

Data Science & Data Analysis:

Turning Business Data into Meaningful Insights

Data Analysis & Visualisation:

Interpreting Data and Communicating Insights with Impact

Statistics for Data Analytics:

Building Statistical Confidence for Data-Driven Decision-Making

Data, Databases & Visualisation:

Understanding, Organising and Presenting Business Data



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Cloud, Infrastructure & Connected Technologies Programmes

Build practical capability across cloud computing, digital infrastructure, networking and connected technologies to support secure, scalable and future-ready business environments.

Cloud Computing & Digital Infrastructure

Cloud Computing Foundations:

Understanding Modern Cloud Technologies and Business Applications

Cloud Computing Platforms:

Exploring the Technologies Behind Modern Cloud Environments

Cloud Native & Kubernetes:

Understanding Containers, Cloud-Native Architecture and Modern Deployment

Cloud Security & Risk Management:

Managing Vulnerabilities, Security Risks and Cloud Protection

Data & Databases in the Cloud:

Managing Information in Modern Cloud Environments

Computer Hardware Fundamentals:

Understanding Computer Architecture, Components and Infrastructure

Computer Software Fundamentals:

Understanding Operating Systems, Software Architecture and Digital Environments

Green Computing & Sustainable Technology:

Building More Sustainable and Environmentally Responsible Technology Environments

Internet of Things, Networking & Technologies

Internet of Things Foundations:

Understanding Connected Devices, Systems and Business Applications

Building Blocks of IoT:

Exploring the Technologies that Power Connected Environments

IoT Design & Development:

Planning and Developing Effective Connected Technology Solutions

Data Communication & Networking:

Understanding Networks, Connectivity and the Movement of Digital Information

Computers, Devices & Computing Systems:

Understanding the Technologies Behind Connected Digital Environments

Electronic Principles for Connected Devices:

Building Foundational Knowledge of Electronics and Device Technologies

Computing Systems Fundamentals:

Understanding How Modern Computing Systems Work

End User Computing:

Building Practical Digital Confidence and Workplace Technology Skills



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Executive & Senior Management Programmes

Develop the strategic, commercial and people leadership capabilities required to lead at senior and executive level, translate organisational strategy into performance, strengthen accountability and guide teams through complex business environments.

Executive Management & Leadership

KSE – Knowledge to Strategic Execution:

Shaping vision, driving enterprise-wide strategy, and delivering sustainable business results.

Focus Areas of KSE:

Global Business Acumen:

Financial Literacy.

Operational Management.

Market Intelligence.

Strategic Vision and Direction:

Organisational Vision and Long-Term Direction.

Strategic Planning.

Scenario Planning and Anticipating Future Challenges.

Strategic Financial Management.

Transformational Leadership:

Principles and Practices of Transformational Leadership.

Leading Effective Organisational Change.

Driving Innovation and Fostering a Culture of Continuous Improvement.

Developing Strategic Internal and External Partnerships.

Interpersonal Relationship Building:

Executive-level Communication Skills.

Emotional Intelligence for Effective Leadership.

Stakeholder Engagement, Influence, and Relationship Management.

Building Trust and Collaboration Across Teams and Stakeholders.

Senior Management & Leadership

Senior Management Excellence:

Leading Functions, Teams and Organisational Performance

Strategic Execution for Senior Managers:

Translating Business Strategy into Operational Results

High-Performance Management:

Driving Accountability, Productivity and Team Results

Commercial Acumen for Senior Managers:

Strengthening Business, Financial and Customer Decision-Making

Leading Managers:

Building Capability Through Delegation, Coaching and Performance Management

Change Leadership for Senior Managers:

Leading Teams Through Organisational Change and Transformation

Stakeholder Management & Organisational Influence:

Building Alignment Across Functions and Senior Stakeholders

Performance & Resource Management:

Optimising People, Budgets and Operational Priorities



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QCTO Qualifications and Learnerships

Employment Equity, B-BBEE and SDF Consultation

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Middle & Junior Management Programmes

Develop confident, capable managers with the practical leadership, people management and decision-making skills required to translate organisational priorities into consistent team performance.

Middle Management & Leadership

Leading with Emotional Intelligence:

The Five Lens Enneagram Assessment – Digital Assessment with Individual 90-Minute Feedback and Coaching, Followed by a Two-Day Customised Workshop.

Navigating Change, Performance, and Decision Making with Confidence:

Core Capabilities Needed to Lead Confidently Through Change While Driving Performance and Making Sound Decisions.

Middle Management Essentials:

Building Confidence, Accountability and Management Effectiveness

Operational Leadership:

Translating Plans into Consistent Team Performance

Performance Management for Managers:

Setting Expectations, Managing Results and Addressing Underperformance

People Management & Team Development:

Building Capability, Engagement and High-Performing Teams

Coaching & Mentoring for Leaders:

Developing Talent and Strengthening Succession Pipelines

Women in Leadership:

Strategic Influence, Executive Presence and Organisational Impact

Junior Management & Leadership

Managing Priorities & Taking Ownership:

Planning Work, Managing Time and Delivering on Commitments

Delegation & Task Coordination for Junior Managers:

Assigning Work Effectively, Setting Expectations and Following Through

Handling Workplace Conflict & Difficult Conversations:

Managing Disagreement, Resolving Issues and Maintaining Professional Relationships

Collaborate & Communicate - Foundations for Junior Leaders:

Building Confidence, Collaboration and Workplace Influence

Think, Adapt, Solve– Building Agility in Action:

Strengthening Problem Solving, Adaptability and Decision-Making

Emotional Intelligence for Emerging Leaders:

Building Self-Awareness, Resilience and Stronger Relationships

Professional Business Communication Skills:

Speaking Clearly, Writing Professionally and Communicating with Confidence

Career Presence Accelerator:

Building a Powerful Professional Image, Personal Brand and Career Confidence



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Sales Excellence Programmes

Build confident, commercially aware sales professionals and equip sales leaders to drive consistent performance, accountability and sustainable revenue growth.

Sales Foundations & Sales Operations

Sales Fundamentals:

Building Confidence, Customer Focus and Commercial Awareness

Sales Operations Excellence:

Sales Administration, CRM Discipline and Process Efficiency

Sales Support to Sales Impact:

Understanding the Sales Cycle and Enabling Revenue Growth

CRM Mastery:

Using Sales Systems and Data to Drive Accountability and Results

Prospect Mastery:

Unlocking the Secrets to Successful Sales Prospecting

Consultative Selling Pro:

Moving from Product Selling to Value-Based Solutions

Negotiation Edge:

Strategic Negotiation and Margin Protection

Closing with Confidence:

Advanced Techniques for Securing Commitment

Strategic Sales & Sales Leadership

Key Account Strategy:

Managing and Growing High-Value Clients

Territory Titans:

Maximising Geographic and Sector-Based Sales Potential

Sales Forecasting & Target Management:

Using Sales Metrics to Drive Predictable Growth

Growth Intelligence:

Identifying Expansion Opportunities Through Sales Analytics and Market Insight

Sales Leadership Excellence:

Leading High-Performance Sales Teams

Coaching for Sales Performance:

Developing, Mentoring and Holding Sales Teams Accountable

Pipeline & Performance Management:

Driving Activity, Conversion and Revenue Accountability

Strategic Sales Management:

Aligning Sales Strategy with Organisational Growth Objectives



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Marketing & Project Management Programmes

Build stronger market presence and project delivery capability through practical programmes that strengthen planning, coordination, execution and measurable business impact.

Marketing, Brand & Digital Marketing

Public Relations, Marketing & Advocacy:
Building Brand Visibility, Reputation and Stakeholder Influence

Social Media & Digital Literacy:
Building Confident, Responsible and Effective Digital Engagement

Brand Management Support:
Strengthening Brand Consistency, Positioning and Market Presence

Digital Marketing Support & Content Coordination:
Planning, Coordinating and Supporting Effective Digital Marketing Content

Marketing Campaign Coordination:
Planning and Coordinating Integrated Marketing Campaigns

Market Research & Consumer Insights:
Using Market Intelligence to Understand Customers and Support Better Decisions

Marketing Project Coordination:
Managing Marketing Activities, Timelines and Stakeholders Effectively

Marketing Budget Coordination & Financial Tracking:
Managing Marketing Spend, Budgets and Financial Performance

Project Management & Project Delivery

Project Management Fundamentals:
Building Confidence in Project Planning, Roles and Responsibilities

Project Planning & Scheduling:
Structuring Tasks, Timelines, Milestones and Deliverables

Project Coordination Excellence:
Managing Activities, Resources and Stakeholders Effectively

Project Risk Management:
Identifying, Assessing and Managing Project Risks

Project Budgeting & Cost Control:
Managing Project Costs, Budgets and Financial Performance

Stakeholder & Communication Management:
Building Alignment, Managing Expectations and Strengthening Project Communication

Project Monitoring & Performance Management:
Tracking Progress, Managing Variances and Driving Accountability

Digital Project Management:
Using Project Management Systems and Tools to Improve Delivery and Control



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People, Culture & Workforce Development Programmes

Build stronger workplaces by developing capable people, supporting transformation and compliance, and preparing employees with the confidence, professionalism and practical skills required to succeed at work.

Human Resources & Transformation

HR Prodigy:

Empowering Beginners with Essential HR Knowledge

Employment Equity Essentials:

Practical Guidance for EE Forums and Workplace Compliance

Transformation IQ:

Understanding B-BBEE and Driving Meaningful Business Transformation

Inclusive Horizons:

Empowering Diversity and Inclusion in the Workplace

Generations@Work:

Unlocking the Power of Multigenerational Diversity

Eliminating Harassment in the Workplace:

Building Awareness, Respect and a Culture of Professional Accountability

Compliance Smart:

Workplace Ethics, POPIA Awareness and Professional Accountability

Leadership Governance & Ethical Accountability:

Responsible Leadership in the South African Business Environment

Workplace Readiness & Professional Development

Workplace Launchpad:

Professional Readiness, Workplace Expectations and Corporate Success

Interview & Career Strategy Mastery:

Interview Excellence, Career Planning and Personal Positioning

Professional Presence & Personal Brand:

Business Etiquette, Corporate Communication and Digital Reputation

Workplace Agility:

Thriving in Hybrid, Multigenerational and Fast-Paced Environments

Corporate Communication Excellence:

Email, Meetings, Feedback and Workplace Influence

Accountability & Ownership for Young Professionals:

Developing Professional Discipline and Performance Mindset

Mzansi Business Basics:

Understanding South African Corporate Culture, Compliance and Workplace Expectations



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Business Operations, Finance & Supply Chain Programmes

Strengthen the practical business, financial and operational capabilities required to support efficient administration, sound financial decision-making and effective end-to-end supply chain performance.

Business Administration & Finance

Office Administration Excellence:

Building Efficient, Professional and Well-Organised Business Operations

Document & Records Management:

Managing Business Information, Filing Systems and Organisational Records Effectively

Finance Fundamentals for Non-Financial Professionals:

Understanding Budgets, Costs, Profitability and Financial Performance

Business Numeracy & Financial Literacy:

Building Confidence with Everyday Business Calculations and Financial Information

Payroll Administration Fundamentals:

Understanding Payroll Processes, Employee Pay and Administrative Controls

Budgeting & Cost Control:

Planning Expenditure, Monitoring Costs and Managing Budgets Responsibly

Business Planning & Operational Coordination:

Turning Business Priorities into Organised, Measurable Action

Administrative Productivity & Digital Office Skills:

Using Technology, Systems and Effective Work Practices to Improve Office Performance

Supply Chain & Operations

Supply Chain Management Fundamentals:

Understanding the End-to-End Flow of Goods, Services and Information

Procurement Excellence:

Supporting Effective Sourcing, Purchasing and Supplier Management

Inventory Management:

Optimising Stock Levels, Availability and Inventory Control

Warehousing & Facilities Operations:

Improving Storage, Handling, Workflow and Operational Efficiency

Transport & Distribution Management:

Coordinating the Effective Movement and Delivery of Goods

Demand Planning & Execution:

Aligning Customer Demand, Resources and Operational Requirements

Production & Operations Management:

Improving Workflow, Productivity and Operational Performance

Contract & Supplier Performance Management:

Managing Agreements, Supplier Performance and Continuous Improvement



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The Five Lens Enneagram

Built For – Embedding Culture, Coaching & Team Effectiveness.

What is the FIVE LENS Enneagram?

The Five Lens Enneagram is a cutting-edge, multi-dimensional behavioural and development assessment designed for modern corporate environments. Unlike traditional personality tests that simply place individuals in a box, this advanced framework looks at human behaviour through five distinct, interconnected layers to provide a holistic view of a person's current effectiveness and future potential:

Enneagram Style, Personal Mastery, Emotional Resilience, Social Drives, Energy Centres.

By integrating these five distinct perspectives, the system provides leaders and teams with actionable, data-driven insights to accelerate leadership capability, emotional intelligence, and organisational alignment.

At Knowledge Mining Academy, we use The Five Lens Enneagram to develop self-aware leaders, resilient employees and more effective teams.

Unlike traditional personality assessments that focus primarily on observable behaviour, The Five Lens Enneagram explores the deeper motivations, emotional responses, social drives and thinking patterns that influence how individuals lead, communicate, make decisions and respond to pressure.

Our certified Five Lens Practitioners use the framework to facilitate meaningful personal and organisational development through:

Executive and Individual Coaching

Individual assessments and facilitated debrief sessions provide deeper insight into personal strengths, behavioural patterns, emotional resilience and development opportunities. Participants are supported to strengthen self-awareness, personal accountability and intentional leadership.

Leadership Development

The Five Lens Enneagram can be incorporated into structured leadership development programmes to strengthen emotional intelligence, resilience, decision-making, communication and the ability to lead diverse teams effectively.

Team Development and Alignment

Team workshops help participants understand their own behavioural drivers and those of their colleagues. This creates greater appreciation of different perspectives, improves communication, strengthens collaboration and supports the resolution of team conflict.



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The Five Lenses

Lens 1: The Enneagram

Where self-awareness begins in The Five Lens model.

The Enneagram reveals the internal forces that drive how people respond, collaborate, and lead. By assessing personal triggers, defence mechanisms, and core strengths, this lens creates a nuanced map of each individual's behavioural landscape.



Lens 2: Personal Mastery

Reveal the beliefs that shape leadership and growth.

The Personal Mastery lens focuses on the internal drivers that influence how individuals think, relate, and act. It assesses the mental, emotional, and motivational factors that contribute to personal maturity and the ability to navigate life with self-awareness and stability.



Lens 3: Emotional Resilience

Respond effectively to pressure, uncertainty, and change.

This lens measures an individual's ability to remain effective under pressure. It focuses on the traits that influence how people respond to challenge, regulate their emotions, and sustain a constructive mindset in the face of uncertainty.



Lens 4: Social Drivers

Uncover the deeper motivations that drive behaviour and engagement.

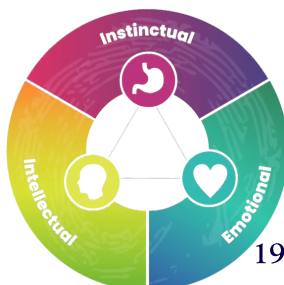
The Social Drives lens surfaces the needs and motivations that influence how individuals behave and interact – often without conscious awareness. It assesses what truly drives a person at a given moment: from basic safety needs to belonging, recognition, and ultimately purpose.



Lens 5: Energy Centres

Balance instinct, emotion, and reason for more effective decision-making.

The Energy Centres lens explores how individuals process information and make decisions using three core systems: instinct (gut), emotion (heart), and reason (head). Each centre represents a distinct form of intelligence, and our behaviour often reflects the dominance – or neglect – of one over the others.





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QCTO Qualifications and Learnerships

Employment Equity, B-BBEE and SDF Consultation

Skills Development ROI Consultation

CompTIA Certification Training

International Certification Pathways

Knowledge Mining Academy is a recognised CompTIA Delivery Partner, enabling us to provide internationally recognised technology training and certification preparation aligned with CompTIA's globally respected certification framework.

CompTIA certifications may be offered as stand-alone programmes or integrated into our accredited qualifications, learnerships, internships and customised workplace learning initiatives. This allows us to enhance locally relevant training with additional international certification opportunities that strengthen technical knowledge, validate industry capability and improve learner employability.

Where appropriate, CompTIA content and certification preparation are used to complement our own contextualised learning material, practical activities and workplace experience. This provides learners with a broader development pathway that combines occupational competence, workplace application and internationally recognised technology credentials.

Certification pathways are selected according to the learner profile, programme objectives and the client's technical capability requirements. Through this approach, organisations can strengthen the value of their learning investment while developing employees with relevant, practical and globally recognised skills.

Our CompTIA training solutions support development across areas such as:

-  Foundational digital and IT knowledge
-  Technical support and computer hardware
-  Networking and infrastructure
-  Cybersecurity
-  Cloud technologies
-  Data and emerging digital capabilities
-  IT operations and professional development



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QCTO Qualifications and Learnerships

Employment Equity, B-BBEE and SDF Consultation

Skills Development ROI Consultation

Client Experiences and Success Stories

Sonika Carr
Executive Head - HR

Reunert Connect,
a Reunert company.

"Knowledge Mining Academy has supported our organisation across Employment Equity, B-BBEE, skills development, training implementation, and workforce capability initiatives over a number of years. Their guidance and hands-on support have helped simplify complex compliance, reporting, and skills development requirements while ensuring our initiatives remained aligned to our broader business strategy and workforce objectives. What has consistently stood out is their professionalism, responsiveness, industry knowledge, and genuine commitment to adding long-term value to our organisation. They have the ability to combine strategic insight with practical implementation support, making complex people, compliance, and development processes far more manageable and effective. Their passion for people development and organisational growth is evident in everything they do. I would highly recommend Knowledge Mining Academy to any organisation looking for a credible, innovative, and highly professional partner in skills development, workforce transformation, compliance support, and future-focused capability building."

Lynette Cockeran
HR Manager

Elvey Group,
a member of the Hudaco
group

"Knowledge Mining Academy has been an exceptional partner in supporting our organisation with our internship and learnership programmes. Their team is highly knowledgeable, professional, and always willing to go the extra mile to provide guidance and support whenever needed. They have made the entire process straightforward and have consistently been available to answer questions and offer practical advice. It has been a pleasure working with a team that is so committed, reliable, and genuinely invested in delivering excellent service. I would highly recommend Knowledge Mining Academy to any organisation looking for a trusted and professional skills development partner."

Mmathapelo Matlala
HR Manager

Deltec Energy Solutions

"Knowledge Mining Academy has been an invaluable partner in supporting our learnership and internship programmes. Their service is exceptional, they provide consistent feedback, keep us informed of any changes, and are always readily available to assist both our team and our learners. Their proactive approach to planning each year's learner intake, together with their ability to tailor programmes to our operational requirements, has made the entire process seamless and efficient. With their support in planning and placing our learners and interns, Deltec Energy Solutions achieved our B-BBEE Level 1 status in 2025, and we look forward to maintaining this success in 2026. I would highly recommend Knowledge Mining Academy to any organisation seeking a professional, reliable, and results-driven skills development partner."



Knowledge Mining Academy (Pty) Ltd.

QCTO Qualifications and Learnerships

Employment Equity, B-BBEE and SDF Consultation

Skills Development ROI Consultation

Learner Experiences and Success Stories

Ngoanaseloana Rachidi

"My experience with Knowledge Mining Academy was meaningful and impactful to my personal and professional growth. Throughout the programme, I received continuous support, guidance and encouragement, which helped me build confidence and adapt to a professional working environment. The experience improved my communication, workplace readiness and understanding of professional expectations. What stood out most was the genuine care and mentorship provided throughout the journey, which made me feel supported every step of the way."

Ngoanaseloana was hosted for work experience by Knowledge Mining Academy during her internship and was permanently appointed by us in June 2026.

Brigit Fire,
Temporary Finance
Assistant Intern
April 2025 - May 2026

Adivhaho Phadziri
Deltec Energy Solutions
Finance Assistant
Learner
2025 - 2026

"Looking back, I still remember the recruitment process and how excited I was when I was selected for the learnership. It was a great opportunity for me to grow both personally and professionally, and I was determined to make the most of it.

During the programme, I was placed in the Finance Department, where I gained hands-on experience in both the Debtors and Creditors functions. I learned how to process invoices and credit notes, allocate payments, reconcile accounts, prepare customer statements, manage debtor accounts, and assist with various finance-related duties. I was also given opportunities to support other areas within the department, which helped me become more confident, adaptable, and well-rounded.

The programme taught me so much more than technical skills. It taught me discipline, accountability, teamwork, and the importance of taking initiative. Every challenge became a learning opportunity, and I am grateful for the guidance and support I received along the way. I am incredibly happy and grateful to share that I have now been offered a permanent position with the company after completing my learnership. This achievement means a lot to me, and I believe it reflects the value of the programme and the opportunities it creates for young professionals like me.

Thank you to the entire Knowledge Mining team for believing in me and giving me this life-changing opportunity. I will always be grateful, and I hope my journey inspires future learners to work hard, remain committed, and believe in themselves."

Mbuyiseni Sibisi
Fuchs Electronics
Supply Chain Practitioner
NQF 5 Learnership
2025 - 2026

"I am really grateful for my experience with Knowledge Mining Academy. The programme has supported my learning and helped me develop practical skills for the workplace. I am not the only one who has benefited; I have also found others whom I now call brothers and sisters because of the wonderful experience we have shared. I have gained more confidence and knowledge, and I would highly recommend this academy to future learners."



Contact Us



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Start the conversation with us.

We look forward to supporting you in your success.

